DIPLOMA OF INFORMATION TECHNOLOGY (ICA50111)

The Diploma of Information Technology delivers the vocational expertise participants require to demonstrate competency across a range of ICT contexts. The qualification is built around a core of skill sets common to ICT certifications at diploma level, and complemented by elective pathways that facilitate progression to degree studies in the discipline.

Who Should Attend
The diploma articulates the knowledge and aptitudes required by individuals to perform at a high level in demanding technical support roles within organisations. Owing to the program's intended generality and array of electives, it is not feasible to identify specific vocational outcomes. Diploma of Information Technology participants are well placed for rewarding careers as information systems office managers, office systems administrators, IT office managers, IT systems administrators, and systems managers.

Course Structure
The Diploma of Information Technology has been created with a blend of vendor specific, vendor neutral and trainer developed materials. Vendor training is recognised internationally as an industry benchmark for product specific training. Upskilled uses an online Learning Management System to manage the delivery, assessment and learning resources. The program is conducted over a 12 month period through a blended learning approach of teacher led, distance and online materials.

The program is broken into 4 logical clusters of training within the broad category of ICT systems: 1/ Core Infrastructure; 2/ Continuity & Security; 3/ Continuous Improvement; and 4/ Service Delivery & Governance. For more information visit the Upskilled website.

Pathways to the Diploma
Preferred pathways for candidates considering this qualification may include:
- Successful completion of ICA40111 Certificate IV in Information Technology, or other relevant qualifications or units equivalent to the core of ICA40111 OR
- Demonstrated vocational experience in a range of work environments using a wide range of information technologies.

Recognition of Prior Learning (RPL)
Participants often come to the diploma program with experience in one or more ICT competencies, vocationally acquired from a range of sources (both formal and otherwise). Upskilled acknowledges the validity of such experience and encourages candidates to apply for Recognition of Prior Learning where applicable. Upskilled’s RPL Calculator is a guide to initial RPL standing, although participants are sometimes entitled to further RPL as enrolment progresses.

Assessment
Assessment is summative and formative with set assignments, project work and questionnaires.

Inclusions
Upskilled Information Technology courses include detailed learning materials, assessments, online trainer support and certification upon successful completion.
Course Outline

The Online e-Learning course will address the following units of Competence from the National ICA11 Information and Communications Technology Training Package. All of these competencies must be successfully completed to gain the Diploma of Information Technology.

**COMPULSORY UNITS**

- BSBOHS509A Ensure a safe workplace
- BSBSUS501A Develop workplace policy and procedures for sustainability
- ICAICT509A Gather data to identify business requirements
- ICAICT511A Match IT needs with the strategic direction of the enterprise

**ELECTIVE UNITS**

- ICASAS517A Use network tools
- ICASAS518A Install and upgrade operating systems
- ICTSUS5187A Implement server virtualisation for a sustainable ICT system
- ICASAS503A Perform systems tests
- ICANWK524A Install and configure network access storage devices
- ICANWK525A Configure an enterprise virtual computing environment
- ICANWK526A Install an enterprise virtual computing environment
- ICANWK527A Manage an enterprise virtual computing environment
- ICANWK531A Configure an internet gateway
- ICAWEB429A Create a markup language document to specification
- ICAWEB504A Build a document using eXtensible markup language
- ICTTEN5201A Install, configure and test a server
- ICAICT502A Develop detailed component specifications from project specifications
- ICAICT504A Confirm transition strategy for a new system
- ICAICT508A Evaluate vendor products and equipment
- ICAPMG501A Manage IT projects

Course Fees

The diploma has a total course fee of $15,000 under VET FEE-HELP. For further details on VET FEE-HELP and for the full fee schedule please visit [www.upskilled.edu.au/vet-fee-help](http://www.upskilled.edu.au/vet-fee-help)

How to Apply

Whether you’re inquiring as an individual, or as a manager acting on behalf of one or more employees, the easiest way to apply is to contact Upskilled:

- Select from more than 30 nationally accredited certificate and diploma courses
- Complete an application form at [www.upskilled.edu.au](http://www.upskilled.edu.au)
- Submit the form and an Upskilled Education Manager will contact you

This qualification is delivered via an auspicing agreement with TrainSmart, RTO: 51771