DIPLOMA OF COMMUNITY SERVICES WORK (CHC50612)

This qualification is suitable for individuals who already have relevant experience in a community service role and are looking to improve their knowledge and skills as a leader in a community based role. The Community Services sector is the backbone of Australians caring for one another, being one of the fastest growing industries with a growth rate of five percent year on year. Workers in the Community Service sector are the individuals who care for us; our children, our elderly and the disabled. Study a Diploma of Community Services Work and make a difference in your community!

Who Should Attend
This qualification is ideal for those looking to pursue a career in community services in the following types of job roles: Assessor, Case Coordinator, Client Services Assessor, Community Worker, Early Intervention Worker, Family Support Worker, Welfare Worker, Group Facilitator.

Course Structure
There are a total of 18 units to complete the qualification. Participants may undertake this qualification via the following learning methods: classroom, online, distance or work-based. The course can be completed within a 12 -18 month period.

Prerequisites
To gain entry into this qualification, students must:

- Be recognised as competent, through a recognised training program or recognition process, against the following core units of competency from the CHC40708 Certificate IV in Community Services Work:
  - CHCCS411C Work effectively in the community sector
  - HLTHIR403C Work effectively with culturally diverse clients and co-workers, or
- Have sufficient relevant experience and knowledge of community work and/or community services to indicate likely success at this level of qualification in a job role involving:
  - The application of knowledge with depth in some areas and demonstration of a broad range of technical and other skills
  - A wide range of tasks and roles in a variety of contexts, with complexity in the range and choices of actions required and including work with culturally diverse clients and co-workers
  - The exercise of discretionary judgement and decision making under general guidance

Recognition of Prior Learning (RPL)
Recognition of Prior Learning (RPL) and Recognition of Current Competencies (RCC) options are also available for students on request and assistance will be provided to determine eligibility. Each student requesting RPL will be interviewed and they should provide a portfolio of evidence to support their application and may be assessed on the job. On the job assessments can be conducted to assess current skills and knowledge.

"If there were more educators like you around, then I am sure mature-age students wouldn’t find formal study so confronting."
Marilyn Howson, Group Leader
AGED CARE STANDARDS AND ACCREDITATION AGENCY

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Work Experience
To be assessed as competent in this qualification, individual workers are required to undertake supervised work placements in a relevant community service delivery setting, involving, for example, direct client work or community education or development. Evidence provided by the supervisor will contribute to assessment of the candidate’s ability to work at this level.

Course Outline
The Diploma of Community Services Work consists of 11 core units of competency and 7 electives, as identified in the Community Services Training Package. All units must be successfully completed to attain the Diploma.

Core Units
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<tr>
<th>UNIT CODE</th>
<th>UNIT DESCRIPTION</th>
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<tr>
<td>CHCCD514B</td>
<td>Implement community development strategies</td>
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<tr>
<td>CHCCM503C</td>
<td>Develop, facilitate and monitor all aspects of case management</td>
</tr>
<tr>
<td>CHCCOM504B</td>
<td>Develop, implement and promote effective workplace communication</td>
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<tr>
<td>CHCCSS008</td>
<td>Conduct complex assessment and referral</td>
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<tr>
<td>CHCCSL501A</td>
<td>Work within a structured counselling framework</td>
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<tr>
<td>CHCCW503A</td>
<td>Work intensively with clients</td>
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<tr>
<td>CHCGROUP403D</td>
<td>Plan and conduct group activities</td>
</tr>
<tr>
<td>CHCPL208A</td>
<td>Conduct complex assessment and referral</td>
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<tr>
<td>CHCCQLD514B</td>
<td>Analyse impacts of sociological factors on clients in community work and services</td>
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<tr>
<td>CHCORG428A</td>
<td>Reflect on and improve own professional practice</td>
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<tr>
<td>HLTWHS300A</td>
<td>Contribute to WHS processes</td>
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Elective Units
7 Elective Units to be chosen. Your Education Advisor will discuss the options available. Call 1300 009 924 for more information.

Course Fees and Payment Options
The diploma has a total course fee of $14,000 under VET FEE-HELP. For further details on VET FEE-HELP and for the full fee schedule please visit www.upskilled.edu.au/vet-fee-help

How to Apply
Whether you’re inquiring as an individual, or as a manager acting on behalf of one or more employees, the easiest way to apply is to contact Upskilled:
• Select from more than 60 nationally accredited certificate and diploma courses
• Complete an enquiry form at www.upskilled.edu.au
• Submit the form and an Upskilled Education Manager will contact you.